

Privacy Policy – SMS Communications

Aladdin Rents

Effective Date: 3/16/2026

Aladdin Rents (“we,” “our,” or “us”) respects your privacy and is committed to protecting your personal information. This section explains how we collect, use, and protect information when you opt in to receive SMS messages from us.

Information We Collect

When you opt in to receive SMS communications from Aladdin Rents, we may collect the following information:

- Your **mobile phone number**
- Your **name (if provided)**
- Your **communication preferences**
- Any **information you voluntarily provide via SMS responses**

We may also collect technical information related to message delivery such as message timestamps and delivery confirmations.

How We Use Your Information

We use the information collected through SMS opt-in to:

- Send **appointment reminders**
- Provide **rental updates**
- Send **service notifications**
- Respond to **customer service inquiries**
- Send **important account or transaction updates**

We will only send messages that are consistent with the purpose for which you opted in.

SMS Consent

By providing your phone number and opting in, you consent to receive SMS messages from Aladdin Rents. Message frequency may vary.

Standard message and data rates may apply depending on your mobile carrier.

Sharing of Information

Aladdin Rents **does not sell, rent, or share your phone number or SMS opt-in information with third parties for marketing purposes.**

We may share information with trusted service providers who assist us in delivering SMS communications, provided they agree to maintain the confidentiality and security of your information.

Opt-Out Instructions

You can opt out of SMS communications at any time by replying:

STOP

After you send STOP, you will receive a confirmation message and will no longer receive SMS messages from us.

Help Instructions

For assistance, reply:

HELP

or contact us at:

sales@aladdinrents.com
(440) 942-4100

Data Security

We take reasonable administrative, technical, and physical safeguards to protect your personal information from unauthorized access, disclosure, or misuse.

Data Retention

We retain SMS-related information only as long as necessary to fulfill communication purposes and comply with legal obligations.

Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted on our website with a revised effective date.

Contact Information

If you have questions about this Privacy Policy or our SMS practices, please contact:

Aladdin Rents

35761 Curtis Blvd.

Eastlake OH 44095

sales@aladdinrents.com

440-942-4100